## St. John Vianney Catholic Primary School

Hillhead Road West Denton Newcastle upon Tyne NE5 1DN

Telephone: 0191 2672233

Fax: 0191 2679538 admin@stjohnvianney.newcastle.sch.uk



Mrs A. D. Thorpe
Headteacher

18<sup>th</sup> October 2021

Dear Parents/carer,

Governors would like to take this moment to remind parents that all of our staff work exceedingly hard to ensure every pupil in their care fulfils their potential, emotionally, physically, and academically.

We would like to reiterate to parents and carers that any sort of abusive, aggressive or intimidating behaviour will not be condoned by the Governing Body. You are politely reminded that any such behaviour in person, via the telephone, email or on any sort of social media is unacceptable and governors will support the headteacher in working with our external safeguarding team to ban people from the school site.

It is with regret that we have found it necessary to write this; but the level of aggression and abuse has been steadily increasing since pupils returned from the March 2021 COVID lockdown. We are sure that the vast majority of our parents and carers are hugely supportive of school and for that we are very grateful. Remember, if you are unhappy, staff all try their best and are only human, when they are addressed aggressively or spoken about on social media in a personal and unpleasant way, they have feelings too. They are somebody's daughter, wife, husband or son and nothing they do merits personal or aggressive comment. Staff go above and beyond in the care of your children and wherever possible will always try and work with you to solve or remedy any issues.

We are sure you would want to join us in supporting and working with staff to develop and celebrate your child's achievements. Governors join with staff in delighting in the positive contribution we can all make to society when working together for the common good.

Governors and staff continue to keep you all in their thoughts and prayers.

Best wishes,

G Smíth M Kaluza

Mr G Smith Mrs M Kaluza

Chair of Governors

Vice Chair of Governors